



**PRIME PROPERTY TEAM**  
**KELLER WILLIAMS REALTY**

978-494-0346

SERVING EDUCATING AND GUIDING YOU HOME

Name: James & Carol DiNuccio WE BOUGHT: \_\_\_\_\_ AND/OR SOLD:

1) How did you learn about our team?

Referred to us \_\_\_\_\_ Direct Mail \_\_\_\_\_ Sign Call \_\_\_\_\_ Open House  
 \_\_\_\_\_ Reputation \_\_\_\_\_ Website \_\_\_\_\_ Social Media \_\_\_\_\_ Repeat /Other

2) Was there one thing in particular you enjoyed most about working with us?

Your Service was excellent!  
Personalities excellent!

3) How would you rate our consulting style:

Excellent Very Good Average Below Average Poor

4) How would you rate our interpretation and knowledge of the market:

Excellent Very Good Average Below Average Poor

5) How would you rate our explanation of contracts, terms and the overall process?

Excellent Very Good Average Below Average Poor

6) How would you rate our advice and suggestions on negotiation?

Excellent Very Good Average Below Average Poor

7) If you sold your home with us, rate our marketing materials & exposure efforts

Excellent Very Good Average Below Average Poor N/A

8) How would you rate our overall professionalism & communication in the process?

Excellent Very Good Average Below Average Poor

9) How would you rate us compared to the other professionals involved in this process?

By Far The Best Better Than Others The Same Worse Than Others

10) When needed, will you choose us again and feel great referring us to others?

Definitely More Than Likely Probably Possibly Not Likely



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If your experience exceeded expectations, would you please give a brief testimonial that we may use in our marketing efforts for future clients? Thank you!

Working with Ron + Deb & their team was an experience we'll never forget.

You folks took all the pressure off of us with your step by step process.

The sale went perfectly to coincide with us buying another home, that could only have happened with your great efforts!

WE NEED YOUR HELP! Most of our clients hear about us through an introduction or recommendation from a friend we've helped in the past. And most of our past clients introduce 2 people to us yearly. We hope we've earned your trust and can now count on you to introduce us to people just like you, to ensure they are well taken care of!

**Who do you know, anywhere in the world that needs help now with a move decision?**

Name: Not at this Time Phone: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

### AS A CLIENT YOU WILL ALWAYS HAVE ACCESS TO THESE COMPLIMENTARY SERVICES

- Items of value from our Client Appreciation Program
- Regular updates on home & market values, home trends and legal changes
- Referrals to preferred home service providers (call us with any home or life needs)
- Answers and advice on home trends to add value, just call us for answers!
- New home property alerts by email and/or smart-phone app
- Use of our office conference and training rooms (by appt.)

KELLER WILLIAMS REALTY 138 RIVER RD. ANDOVER MA 01810

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WWW.PRIMEPROPERTYTEAM.COM